

Key Findings of the CHO Phone Survey for the State of Manipur

Summary of Phase one of the survey conducted in March 2019

- The CHO had completed the 6-month training in IGNOU Certificate Programme in Community Health.
- The facility has already been upgraded to HWC and has been providing services related to Non-Communicable Diseases.
- The training of the MPWs-Females posted at the HWC in Universal Screening of NCDs was complete, however for ASHAs it was yet to be completed.
- The population enumeration and CBAC filling has not been started yet but screening for diabetes, hypertension and oral cancer.
- Medicines were only available for Hypertension. Only Urine Pregnancy Rapid Test was being conducted at the HWCs among the essential rapid diagnostic tests.
- A brief summary of the call responses is elaborated in the Table below.

Call did not connect/call disconnected	Out of coverage area	Received and Disconnected	Survey completed	Switch off	Total calls done
7	3	2	1	2	15

In Phase two of the survey conducted in May 2019, total 24 calls were made. Table below presents a brief summary of the total calls made and survey completed.

Survey done	Received And Disconnected	Remaining not received	Out of Coverage Area	Switch off	Wrong Number	Total calls done
0	1	15	6	1	1	24

Duplication in reporting same contact details for multiple health facilities has been observed